



## **New DOAS Web site Delivers**

At the close of March, the Department of Administrative Services (DOAS) released their newly redesigned Web site. DOAS is still compiling results, but early customer feedback has been overly positive. Customers seem satisfied with the new look and organization, with one customer who says the site has “Greatly improved!” and another that claims “[The site is] Much more intuitive.” Overall, DOAS is confident that the new look, revamped content, and enhanced navigational tools will provide improved customer access and increased utilization of DOAS services and programs.

Beyond excitement with the final product, DOAS is delighted that this high-priority project involved the feedback and participation of DOAS personnel, suppliers, and agency end-users throughout each phase of development. “This was a customer-driven project and we are honored at this opportunity to meet their aesthetic, functional and educational needs,” said DOAS Commissioner Brad Douglas.

DOAS celebrated the redesign with a virtual scavenger hunt that ran for a week following the launch. The DOAS Web site Scavenger Hunt winners were state entity member Michael Davidson of Georgia Gwinnett College and DOAS employee and State Cards Manager Paul Kurtz, who will both receive a FREE DOAS polo shirt displaying the new peach logo. Congratulations to the winners and thank you to the more than 1000 employees, state entity members and suppliers, who toured our site and visited our hunt, 214 of which competed for the coveted shirts.

Customers can still participate in our [Web site Redesign Customer Satisfaction Survey](#), which is available under “Features” on the DOAS home page. We ask for feedback on site organization, look and features so that we may be responsive to your needs. As always, you can view the site at [www.doas.ga.gov](http://www.doas.ga.gov) and contact the DOAS State Purchasing Help Desk at 404-657-6000 or [procurementhelp@doas.ga.gov](mailto:procurementhelp@doas.ga.gov) with questions or assistance requests.

Learn about [Phase II](#) of the Web Redesign Project.