

State of Georgia announces new Statewide Software and Services for Computer Aided Dispatch, Records Management System, and Mobile Data Computing Contract

The Georgia Department of Administrative Services, State Purchasing Division, has established a new statewide contract for Software and Services for Computer Aided Dispatch, Records Management System, and Mobile Data Computing with CTS America, effective October 22, 2008. This contract covers the software and implementation services for law enforcement's use of multiple automated systems. Connected with this contract are aggressive prices for ruggedized notebooks and other equipment and services under the Statewide Contract with Dell.

Key benefits of the contract include:

COST BENEFITS

- Aggressive Software Licensing Costs
- Lower Maintenance Costs
- Reduced Labor Costs
- Aggressive Pricing and Service Agreement with Dell

SERVICE BENEFITS

- Complete solution pricing for hardware from Dell and Computer Aided Dispatch, Records Management System, Vehicles Software, Hardware and Installation
- CTS America and Dell will work with agencies to customize quotation for software and hardware to meet their needs.
- 24/7 Support Desk is provided by CTS for software service and 4 hour service response is offered from Dell.

The contract is available for use through the State Purchasing Statewide Contract Index Listing under "Computer Aided Dispatch, Records management and Mobile Data"

http://ssl.doas.state.ga.us/PRSapp/PR_StateWide_contract_list_alpha.jsp

There you can view the terms and conditions, pricing information, distribution channels and specific information on how to use the contract.

This contract covers the pricing for Software and Services for Computer Aided Dispatch, Records Management System, and Mobile Data Computing. To utilize the contract, contact CTS (See Contact Information below) to set up a needs assessment to get a recommended configuration for your agency along with a quote. All agencies have different requirements and therefore, a customized quotation will be provided. The State Contract provides pricing from Dell for hardware, from Jotto Desk for vehicle consoles and computer mounts, and from Interceptor

Public Safety for vehicle installation. With your quote from CTS for software and services, the Authorized User or Agency will be provided a set of hardware specifications and quantities. With your permission, CTS will submit those specifications to Dell pursuant to the State of Georgia Contract under which we have negotiated aggressive pricing for the Hardware component. They will present you with a complete quote. Alternately, you may take the recommended hardware configurations and numbers and seek a quote directly from Dell or the hardware manufacturer of your choice. CTS has Certified specific configurations of hardware to work with their software and specific services from Dell for Hardware installation. Your actual order will be placed based on an agreed Statement of Work including specific progress and payment milestones.

Sample Configurations will be posted and periodically updated with the Statewide Contract information to facilitate budgetary browsing.

Supplier contract person is **J. R. Tomasovic, Regional Sales Manager**, who can be contacted at **850-393-5092** or Joseph.Tomasovice@cts-america.com.

For more information about the contract, contact **Bernard Joy, Associate Category Manager** at **404-463-5556** and bernard.joy@doas.ga.gov.