The Georgia Department of Administrative Services, State Purchasing Division, has established a Statewide Contract for **COMPUTER AIDED DISPATCH, RECORDS MANAGEMENT SYSTEM, AND MOBILE DATA COMPUTING** with **CTS, AMERICA**.

This is a **MANDATORY CONTRACT** available for use by all State, City & County public entities within the State of Georgia.

The purpose of this contract is to cover software, mobile installations, and implementation services for law enforcement’s use of multiple automated systems. Connected with this contract are aggressive prices for ruggedized notebook computers.

**Key benefits of the contract include:** *(Should include at least 6 or more benefits whether financial, service or other)*

- Aggressive Software Licensing Costs
- Lower Maintenance Costs
- Reduced Labor Costs
- Aggressive Pricing and Service Agreement with Dell
- Complete solution pricing for hardware from Dell and Computer Aided Dispatch, Records Management System, Vehicles Software, Hardware and Installation
- CTS America and Dell will work with agencies to customize quotation for software and hardware to meet their needs.
- 24/7 Support Desk is provided by CTS for software service and 4 hour service response is offered from Dell.

The contract is available for use through the State Purchasing Statewide Contract Index Listing under “Computer Aided Dispatch, Records management and Mobile Data”

http://ssl.doas.state.ga.us/PRSapp/PR_StateWide_contract_list_alpha.jsp

There you can view the terms and conditions, pricing information, distribution channels and specific information on how to use the contract.

http://ssl.doas.state.ga.us/PRSapp/statewide/SWC 90788_010509_145209.pdf

This contract covers the pricing for Software and Services for Computer Aided Dispatch, Records Management System, and Mobile Data Computing. To utilize the contract, contact CTS (See Contact Information below) to set up an needs assessment to get a recommended configuration for your agency along with a quote. All agencies have different requirements and therefore, a customized quotation will be provided. The State Contract provides pricing from Dell for hardware, from Jotto Desk for vehicle consoles and computer mounts, and from Interceptor Public Safety for vehicle installation. With your quote from CTS for software and services, the Authorized User or Agency will be provided a set of hardware specifications and quantities. With your permission, CTS will submit those specifications to Dell pursuant to the State of Georgia Contract under which we have negotiated aggressive pricing for the Hardware component. They will present you with a complete quote. Alternately, you may take the recommended hardware configurations and numbers and seek a quote directly from Dell or the hardware manufacturer of your choice. CTS has Certified specific configurations of hardware to work with their software and specific services from Dell for Hardware installation. Your actual order will be placed based on an agreed Statement of Work including specific progress and payment milestones.
Sample Configurations will be posted and periodically updated with the Statewide Contract information to facilitate budgetary browsing.

Vendor contract person is J. R. Tomasovic, Regional Sales Manager, who can be contacted at 850-393-5092 or Joseph.Tomasovic@cts-america.com. For more information about the contract, contact Bernard Joy, Associate Category Manager at 404-463-5556 and bernard.joy@doas.ga.gov.