



State of Georgia Announces New Statewide Sign Language and Hearing Impaired Services Contract

The Georgia Department of Administrative Services, State Purchasing Division, has established a new statewide contract for **Sign Language and Hearing Impaired Services** with **Absolute Quality Interpreting Service and Latin American Translators Network, Inc.**

The purpose of this contract is to provide sign language interpretation for hearing impaired individuals at one inclusive rate with discounts based on length of assignment. Absolute Quality Interpreting Services also provides CART and video remote interpreting services that will supply entities with quick and accessible means to an interpreter as detailed in the solicitation and award documents.

Statewide Contract Details:

What is the Contract Number?	99999-001-SPD0000083-001, 002
Is this a Renewal?	No
Does it Replace an Existing Contract?	No
What is the Contract Term?	5 Years
What is the Initial Expiration Date?	06-30-2013
Does it Allow the Use of the P-Card?	Yes
Who is the person to Contact with Questions?	Matt Taylor mtaylor@doas.ga.gov 404-657-7728 phone 770-344-5013 fax

Key benefits of the contract include:

- Service provision by Registry for the Interpretation of the Deaf (RID) certified individuals.
- Consolidation of mileage, travel time, and service delivery into a flat rate.
- Billing related to actual service hours, which reduces the number of billable hours.
- Discounted rates based on length of assignment.
- Financial reimbursement for supplier cancellations with less than 24-hour notification.
- Entities will use a common form to request services and receive an estimated cost prior to service delivery.
- Video Remote Interpreting(VRI) and Computer Aided Real-Time Translation (CART) services that will facilitate the after hours/urgent needs of medical, correctional, or human services agents.
- Rates are provided for basic, medical, legal, mental health, certified deaf interpretation, and deaf/blind services and include discounts based on length of the assignment from both suppliers.

NOTE: VRI and CART Services are only available through Absolute Quality Interpreting Services, LLC.

The **Sign Language and Hearing Impaired Services** contract is available for use by accessing Team Georgia Marketplace™ Window Shopper at:
<http://doas.ga.gov/StateLocal/SPD/Pages/StatewideContractIndex.aspx>.

There you can view the terms and conditions, pricing information, distribution channels and specific information on how to use the contract.



Contact Information:

SPD Contact Information	Supplier Contact Information
Basic, Medical, Legal, Mental Health, Certified Deaf Interpretation, and Deaf/Blind Services, CART and VRI Services	
Contact's Name and Title: Matt Taylor Category Manager Contact's Email: mtaylor@doas.ga.gov Contact's Phone Number: 404-657-7728 phone 770-344-5013 fax	Supplier Contact's Name: Absolute Quality Interpreting Services, LLC Lisa Schaefermeyer Supplier Contact's Email: AQI@AQIservices.com Supplier Contact's Phone Number: 877-687-5151 toll free
Basic, Medical, Legal, Mental Health, Certified Deaf Interpretation, and Deaf/Blind Services ONLY	
Contact's Name and Title: Matt Taylor Category Manager Contact's Email: mtaylor@doas.ga.gov Contact's Phone Number: 404-657-7728 phone 770-344-5013 fax	Supplier Contact's Name: Latin American Translators Network, Inc. Alicia Mitchell Supplier Contact's Email: amitchell@latn.com Supplier Contact's Phone Number: (404) 634-2635